

Here's a helpful guide on how to read your new utility bill!

The new Tyler Technologies utility billing conversion is here! Please see below for a helpful tool on how to read your new bill!



City of Elizabeth City
306 E Colonial Avenue
Elizabeth City, NC 27909



1

EZB0000A AUTO SCH 5-DIGIT 27909
0000000000 00.0000.0000 0/0



JOHN DOE
1234 SOMEWHERE WAY
ELIZABETH CITY NC 27906-1013

1/1	
Account Number	AMOUNT DUE
00-0000000-00	\$110.90
Current Billing Date	Due Date
5/25/2019	6/10/2019
If Paid After 2 pm on 6/11/2019	
\$116.44	
Account Name	
John Doe	
Service Address	
1234 Somewhere Way	
Amount Enclosed	

2

Include your account number on your check
MAKE CHECKS PAYABLE TO:



CITY OF ELIZABETH CITY
306 E COLONIAL AVENUE
ELIZABETH CITY, NC 27909

3

You can pay your bill online at www.cityofec.com or by phone at 1-866-222-0694.

There will be a charge on all returned checks. Please return this portion with your payment.

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name	Service Address	Account Number
John Doe	1234 Somewhere Way	00-0000000-00
	Status	Due Date
	Active	6/10/2019
	Penalty Date	6/11/2019
	Disconnect Date	6/20/2019

4

5 Billing Period

DATE FROM	DATE TO	DAYS	CURRENT READ	PRIOR READ	MULT	USAGE
01/25/19	02/25/19	31	433	432	1	1
01/25/19	02/25/19	31	44,807	44,453	1	354

5

6

Previous Balance	\$120.94
Payments	(\$120.94)
Adjustments	\$0.00
Penalties	\$0.00
Past Due Amount	\$0.00
W01 Water Service	22.44
RS1 Electric Service	49.14
EL Electric Tax	3.44
S01 Sewer Charges	13.88
RR1 Refuse Charges	22.00
CURRENT BILL	\$110.90
AMOUNT DUE	\$110.90

8

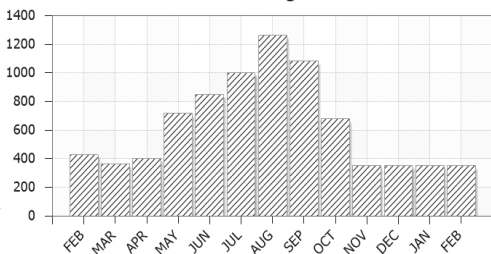
6 Metering Information

7 Important Payment Due Dates

8 Payment History

9 Current Charges

Electric Usage



10

10 Annual Usage Graph

Any past due balances are due immediately! Current bill charges due 6/10/19, pay by 2 pm on 6/11/19 to avoid penalties, pay by 6/19/19 to avoid disconnection. If paid after 6/11/2019, pay \$116.44.

THIS IS A SAMPLE BILL PRODUCED FOR YOUR VERIFICATION/TESTING. A BILL COMMENT CAN BE ADDED TO THIS AREA OF THE BILL 05-31-19



City of Elizabeth City
306 E Colonial Avenue
Elizabeth City, NC 27909
www.cityofec.com

12

Business Hours Call: (252) 338-3981
24 Hour Emergencies Call: (252) 335-2196

12 Customer Service Contact Information

1 Payment Stub

2 Payment Stub - Account Information

3 Remittance Address

4 Account Information

5 Billing Period

6 Metering Information

7 Important Payment Due Dates

8 Payment History

9 Current Charges

10 Annual Usage Graph

11 Important Billing Messages

12 Customer Service Contact Information