

SPECIAL NOTICE: Elizabeth City Water Treatment Facility

Annual Conversion to Free Chlorine

Since 1986, Elizabeth City has used chloramines, a mixture of chlorine and ammonia, as the disinfectant in its water treatment process. Chloramines reduce the level of byproducts that are regulated by the US Environmental Protection Agency. North Carolina Division of Water Resources recommends that water systems using chloramines periodically switch back to free chlorine (chlorine alone) once a year. This brief, scheduled change in disinfectant is a standard water treatment practice to keep water mains clean and free of potentially harmful bacteria throughout the year.

Beginning January 5, 2021 and continuing through about February 12, 2021, the City of Elizabeth City will temporarily change the disinfectant used in the water treatment process. During this period, the water will be disinfected using only chlorine.

During this change, customers may notice a slight change in the taste or smell of their tap water. A mild chlorine taste and smell is normal and poses no health risk. Most customers will not need to take any precautions as the water remains safe to drink and is treated per both state and federal standards. People and businesses that normally take special precautions to remove chloramines from tap water, such as dialysis centers, medical facilities and aquatic pet owners, should continue to take the same precautions during the temporary switch from chloramines to free chlorine.

Please contact the Elizabeth City Water Treatment Facility at 252-337-6647 if you have additional questions or concerns.